



Mrs Hazel Lyle

Appointments

Patients are normally seen by appointment. Many patients make their next three or six month appointments when their current treatment has been completed. A qualified Dental Hygienist/Therapist is normally available, ensuring that, when appropriate, check-ups and other treatments can be followed by a Hygienist/Therapist appointment.

Independent treatment appointments can be arranged for any time the Surgery is open. This is usually between the hours of 8.30am and 5.30pm, Monday, Wednesday & Thursday and Friday until 5pm. The Surgery is also open on a Tuesday evenings until 6.00pm and occasionally on a Saturday morning.

We make every effort to see Patients on time. On the rare occasions when we are running late you will be notified as soon as possible so that you are not unduly inconvenienced.

Emergency Treatment

If you need to be seen urgently, telephone the Surgery for advice as soon as possible. Please do not delay until the late afternoon. You will be offered an appointment as soon as possible. For out of hours emergencies please phone the Surgery as usual and follow the answering machine instructions.



Cancellations

Please give us as much notice as possible if you have to cancel an appointment. 48 hours is recommended. We reserve the right to make a charge if you do not give reasonable notice.

Our web site will also provide you with useful background information about the practice.

www.hollytreehousedentpractice.co.uk

You will find that your comments and questions on any aspect of the practice are always welcomed, and we will be pleased to discuss your individual needs at any time. There is a complaints procedure and further information is available should this be necessary

As part of our service we also can provide information leaflets on a wide range of dental related topics.

HOLLY TREE HOUSE DENTAL PRACTICE



WELCOME

334 MANSFIELD ROAD
MAPPERLEY PARK
NOTTINGHAM
NG5 2EF
0115 9622882
EMERGENCY OUT OF HOURS No. 0776 4466 257

REVISED JULY'17



Mrs A W Rae BDS & Mrs N Ellis

Quality Care

In recent years I have focused on providing Independent Dental Care in order to ensure that the quality of the service that I offer can be maintained and improved. The emphasis is on preventive care, by teaching and encouraging good dental practices, by monitoring progress and undertaking treatments as appropriate. With regular visits we aim to safeguard and improve your dental health, thus prolonging the life of your gums and teeth.

Patients may wish to discuss the other options available through Independent care such as the Denplan Schemes.

New patients who wish NHS treatment should ring the surgery to enquire about appointment availability.

Welcome

Welcome to my Practice. We take great pride in the quality of our dentistry and want to make your visit a pleasant experience. We aim to provide the highest possible standard of dental treatment to all patients in a caring, efficient and friendly manner. In doing so we try our very best to treat every patient in a special, unique way that recognises each patient as an individual. We stress attentiveness to patient's wants and needs.

You will find that your comments and questions on any aspect of my Practice are always welcomed, and we will be pleased to discuss your individual needs at any time.

My Practice celebrates it's 42nd anniversary in 2017. Dr Bernardo Caria MDS (Porto) PT has recently joined the team, having graduated in 2010. (GDC No. 219148)

Mrs Hazel Lyle (GDC No. 161987) who has been with me for over 30 years is key member of the team, as is Mrs Norma Ellis (GDC No. 161964) who joined me over 16 years ago.

We are also assisted by Therapists, Hygienists and dental nurses.

All team members contribute to the professional, warm and caring atmosphere that we aim to promote.

Opening Hours

08.30-17.30 Monday, Wednesday & Thursday

08.30-18.00 Tuesday

08.30-17.00 Friday

Saturday by arrangement

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Dental Care

New adult Independent patients to the Practice join the increasing numbers of existing Patients that have elected for Independent Dental Care. In order to provide a dental service for the entire family, the children, young adults and students in full time education of Independent patients are also most welcome. At present they may be seen under the NHS scheme.

Dr Bernardo Caria is currently accepting new NHS patients.

Our Range of Services

A comprehensive dental service is available, including cosmetic surgery and treatment by qualified Therapist/Hygienists. Each Patient has individual needs and the available options will be fully explained and written estimates provided.

White fillings or inlays are available, as are adhesive fillings that are less invasive to tooth structure. Crowns and Bridgework can be provided in several types of materials and models are available to show the differences in quality. Tooth whitening can also be offered and a range of techniques are available.

From your first visit you will be encouraged to tell us if you have any special needs. If you or your family have any worries about attending the Surgery, we will be able to help. If you are disabled or unable to visit the Surgery we will do our very best to assist.

General Dental Council Standards

The practice fully complies with the current GDC Standards, details of which can be found at:- <http://www.gdc-uk.org>